



3 March 2020

Dear Families

Following our recent communication regarding the outbreak of the Novel Coronavirus we want to reassure families that we are continuing to follow [guidance](#) from Public Health England (PHE) and are reviewing their website every day for any further developments.

Whilst all schools and education settings are being advised to follow guidance from PHE we are aware that some local primary and secondary schools are electing to take additional precautions that are based on the context within their setting and we are working closely with these schools, sharing information and supporting each other. At **Hayesbrook/High Weald** we will continue to follow advice from Public Health England and will liaise with families on an individual basis to discuss specific cases and concerns.

If you have recently travelled to one of the countries affected, or you or a family member have come into contact with someone who has been diagnosed please contact the academy to discuss your individual circumstances.

The DfE has launched an Education Helpline for staff, parents and young people. Contact details are provided below for your information:

Phone: 0800 046 8687  
Email: [DfE.coronavirushelpline@education.gov.uk](mailto:DfE.coronavirushelpline@education.gov.uk)  
Opening hours: 8am to 6pm (Monday to Friday)

We will continue to keep our families informed of any developments.

Kind regards

Nicki Young  
Head of Academy Administration