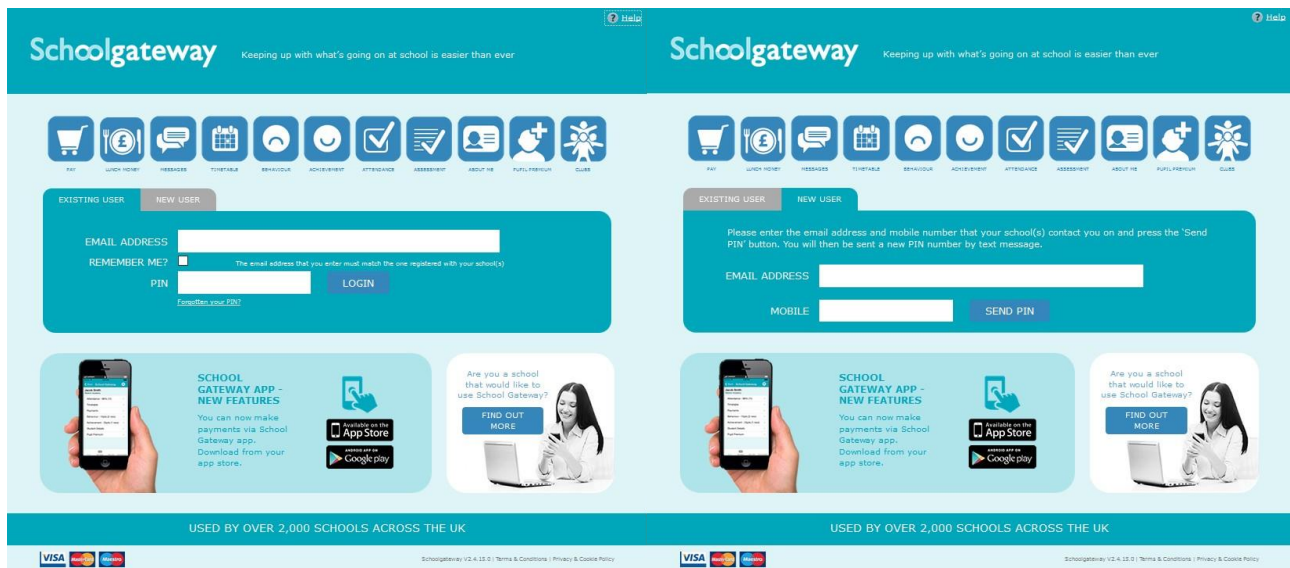


Parents guide to School Gateway Web

Account activation

Navigate to www.schoolgateway.com

Select the **New user** tab



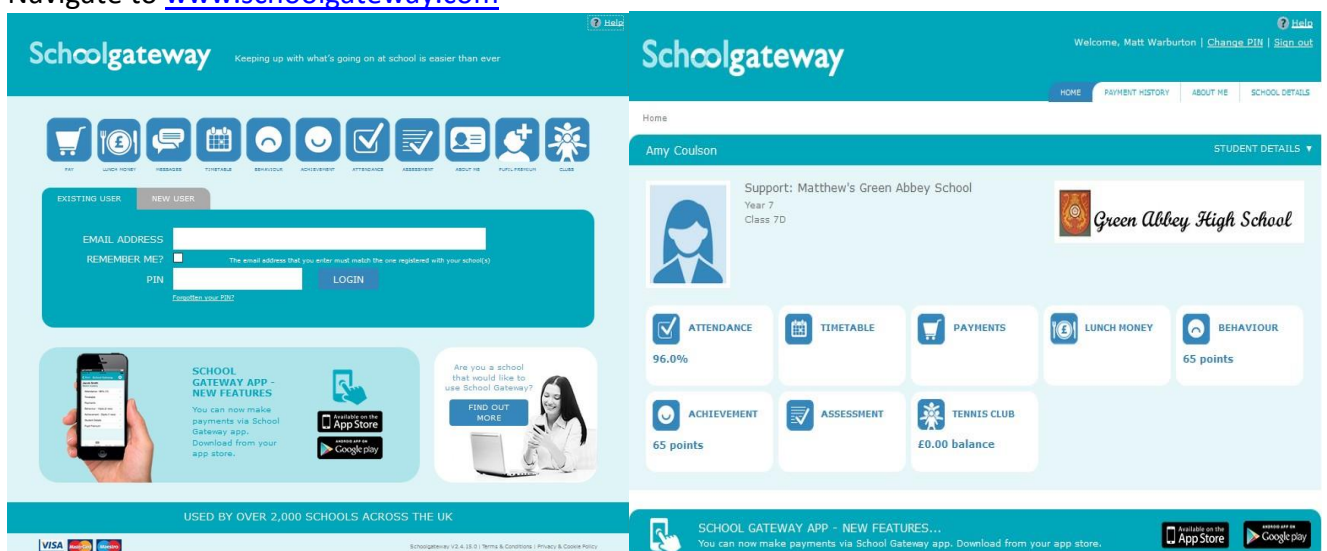
Select **Send PIN** - your 4 digit PIN will be sent via text message to your mobile phone.

Enter your email address and mobile number that is registered with the school.

You will need this PIN number each time you log in so keep it safe!

Logging in

Navigate to www.schoolgateway.com



Enter your email address and PIN number

Once you have logged in you will be directed to the **Home** screen

The children you are linked to will be displayed

School Details

The School Details screen will show information about the school, including their website.

Home > School Details

Support: Matthew's Green Abbey School

Website: www.SchoolWebsite.sch.uk

Details: Not provided

Support: Matthew's Waters Edge School

Website: www.Schoolwebsite.sch.uk

Details: Not provided

SCHOOL GATEWAY APP - NEW FEATURES...
You can now make payments via School Gateway app. Download from your app store.

Available on the App Store | GET IT ON Google play

Changing your PIN

If you would like to change your PIN number go to **Change PIN** in the top right corner of the screen

Change your PIN number

Step 1: Enter your current PIN

Current PIN

Step 2: Enter your new PIN (twice)

New PIN

Confirm new PIN

Step 3: Click 'OK' to make the change.

OK

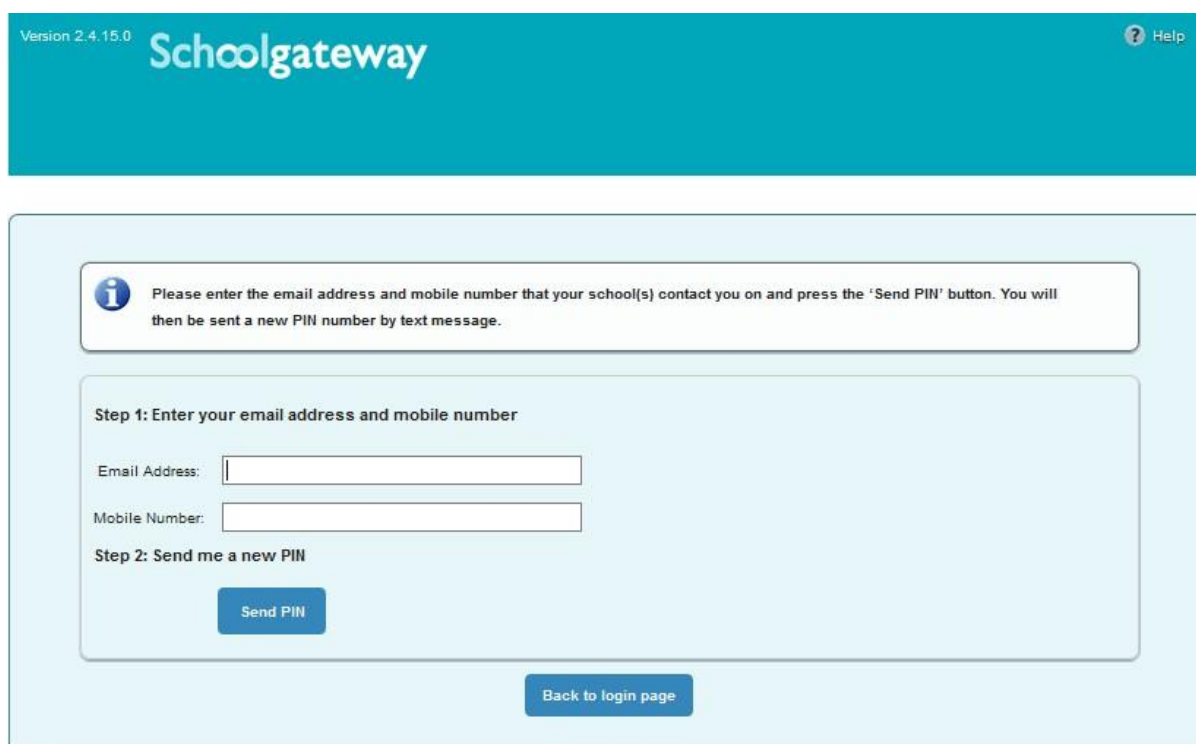
Enter your current PIN

Enter your new PIN and again to confirm it

Select **OK** to save your new PIN

Resetting your PIN

To reset your PIN, select the **Forgotten your PIN** link on the login screen



Version 2.4.15.0 Schoolgateway [? Help](#)

i Please enter the email address and mobile number that your school(s) contact you on and press the 'Send PIN' button. You will then be sent a new PIN number by text message.

Step 1: Enter your email address and mobile number

Email Address:

Mobile Number:

Step 2: Send me a new PIN

[Send PIN](#)

[Back to login page](#)

Enter your email address and the mobile number that is registered with the school and select **Send PIN**

A new PIN will be sent by text message to your mobile phone